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| --- | --- |
| **Andrzej Gdula Studio Graficzne Artisan** ul. Rogozińskiego 1 lok.18 93-503 Łódź email: contact@smartymockups.com tel.: +48 668 226 420 | ....................................., date .................................. |

|  |  |
| --- | --- |
| **Name and surname of the consumer(s)**: | .......................................................................................................................................................... |
| **Address of the consumer(s)** | ........................................................................................................................................................... |

**Complaint for goods**

This is to inform that the [product name]……………………………………………………I purchased on [date] ……………………..

is defective.   
The defect is as follows:  
...................................................................................................................................................................................   
  
...................................................................................................................................................................................   
The defect was found on [date] ..........................................................................

With regard to the above, under the Act of 23 April 1964 - the Civil Code, I request the following:

* exchange of the goods under Article 561 § 1 of the Civil Code \*)
* repair of the goods free of charge under Article 561 § 1 of the Civil Code \*)
* price reduction in the amount of ……………………………….….. (in words: …………………………………… …………………………………………………………………………………………………………………………………………) PLN. Please return the indicated amount to the account …………………………………………………… ……………………………………………………….…………………………..……….. / by postal order to my address under Article 560 § 1 of the Civil Code \*)
* I withdraw from the agreement and request a refund of the goods price to the account…………………………………………………………………………………………………………… / by postal order to my address under Article 560 § 1 of the Civil Code \*)

*Yours sincerely*

………………………….……………………………..

\*delete as appropriate